

Patrizia Gradito

Da: "CustomerService" <CustomerService@AOAC.ORG>
Data: mercoledì 15 marzo 2017 16:50
A: "Patrizia Gradito" <patrizia.gradito@izslt.it>
Allega: aoac_quote_ibc.pdf; PaymentInfo.pdf
Oggetto: RE: malfunctioning

Dear Patrizia,

Thank you for your inquiry. Attached is a pro forma quote of the product requested and our bank details.

Your order will be processed within 3-5 business days once payment is received.

If paying by Wire/Bank transfer you must add AOAC's \$15.00 wire transfer fee – **that has already been included in the quote**— PLUS any additional fees your bank may charge – to payment. AOAC is not responsible for the fees associated with your transfer of funds. Fax [301-924-7087] or email to CustomerService@aoac.org your bank's wire transfer confirmation to AOAC. **Include organization name, AOAC customer ID number and invoice (if applicable) number in your bank transfer comments section.**

Your AOAC Customer ID number is **126547**.

Kind regards,

(Ms.) Hafsah Blatz | **Customer Service Coordinator**
AOAC International
2275 Research Blvd, Suite 300
Rockville, MD 20850
T: 301-924-7077 ext 109 | F: 301-924-7087
Email: hblatz@aoac.org
Internet: www.aoac.org



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From: Patrizia Gradito [<mailto:patrizia.gradito@izslt.it>]
Sent: Wednesday, March 15, 2017 7:25 AM
To: CustomerService <CustomerService@AOAC.ORG>
Cc: gabriella.loffredo@izslt.it
Subject: Re: malfunctioning
Importance: High

Dear Ms Hafsah Blatz,

We please You to renew Our subscription and access to **OMA Online**.

Please send us the renewal invoice so as to pay Our fee.

If You wolud allow us to access the service as soon as possible, we would be very grateful!

Thanks You so much for Your kin cooperation

Best regards
Patrizia Gradito



PAYMENT INFORMATION

****PREPAYMENT IS REQUIRED****

Mail Payments to:

AOAC INTERNATIONAL
2275 Research Blvd, Ste 300
Rockville, MD 20850-3250 USA

TAX ID: 53-0029357

PAN: AACAA4888K

Phone Numbers:

+1 (800) 379-2622 x 170 (North America)

+1 (301) 924-7077 x 170 (Worldwide)

General Customer Service E-mail:**Fax Numbers:**

+1 (301) 924-7087 (Customer Service)

+1 (301) 924-7089

CustomerService@aoac.org

CUSTOMER SERVICE STAFF**Chris Bradley - Ext. 146**

*Customer Service Program Manager/
Reporting & Proficiency Testing Billing*
CBradley@aoac.org

Daniel Reiss - Ext. 112

*Customer Service Coordinator/
Reseller and Agency Liaison*
DReiss@aoac.org or
ResellerInfo@aoac.org

Maurice Green - Ext. 130

Customer Service Coordinator
MGreen@aoac.org

PAYMENT TERMS

AOAC requires prepayment. Purchase orders are not accepted as payment.

CHECKS

All checks and money orders must be made payable to "AOAC INTERNATIONAL" and mailed to the address above. They should be in US dollars and written on a US bank. Please include customer number, invoice number, or other form of backup with check to avoid delays in processing.

CREDIT CARDS

Credit Cards Accepted: Visa, MasterCard, and American Express. Payments may be made via mail, phone, fax, or e-mail.

WIRE TRANSFERS * Updated 6/21/2013

Wire/Bank transfer payments: you must add a \$15.00 wire transfer fee - PLUS any additional fees your bank may charge. AOAC is not responsible fees associated with wire payments*

Banking Information:	PNC Bank 8800 Tinicum Blvd Philadelphia, PA 19153 USA
ABA/Routing # Wires:	031000053
ABA/Routing # ACH:	054000030
Acct#:	5303563911
Swift Code:	PNCCUS33

NOTE: Fax 301-924-7087 or email to CustomerService@aoac.org wire transfer confirmation along with invoice to AOAC. Include customer number and/or invoice number in the wire transfer comments to avoid delay in processing.

Contact a member of the customer service staff if you have any questions.

Allegato



PAYMENT FORM

Customer #: 126547

Istituto Zooprof. Sperimentale Delle Regioni Lazio E Toscana

Attn: Patrizia Gradito
Via Appia Nuova, 1411
00178 ROMA
ITALY

AOAC Quote#: 81514

Total Amount Due: \$835.00

E-Mail: _____

METHOD OF PAYMENT

☐ Check # _____ (U.S. funds on U.S. Banks only)

☐ VISA ☐ MasterCard ☐ American Express

Card Number: _____ Expiration Date: _____

Name on Card (please print): _____ *CSC Number _____

☐ Bank Wire Transfer (The fee for using wire transfers is \$15.00. Please add to payment.)
Contact customerservice@aoac.org for payment details

TO SUBMIT PAYMENT:

Email: customerservice@aoac.org

Fax: +1 301-924-7087

Mail: AOAC INTERNATIONAL
2275 Research Blvd, Ste 300
Rockville, MD 20850-3250 USA



® AOAC INTERNATIONAL

2275 Research Blvd, Ste 300

Rockville, MD 20850-3250 USA

Federal ID#: 53-0029357

T: +1-800-379-2622 or +1-301-924-7077

F: +1-301-924-7087

E: customerservice@aoac.org

W: www.aoac.org

Pro-Forma Invoice

Quoted IZSLT

To: Istituto Zooprof. Sperimentale Di

Attn: Patrizia Gradito
Via Appia Nuova, 1411
00178 ROMA
ITALY

Ship
To: 126547
IZSLT

Istituto Zooprof. Sperimentale Delle Regioni Lazio
E Toscana

Attn: Patrizia Gradito
Via Appia Nuova, 1411
00178 ROMA
ITALY

Account No.		Purchase Order		Quote Date	Quote Number	Terms	
126547				3/15/2017	81514	Prepayment Required	
Quantity	Item Code	Description				Unit Price	Extended Price
1	1022	Tier 3: Official Methods of Analysis - Online Org (1 Yr)				\$820.00	\$820.00
1	WIREFEE-OMA_O	Wire Fee for OMA Online payments				\$15.00	\$15.00
Line Item Total		Freight	Handling	Other	Tax	Subtotal	Quote Total
\$835.00						\$835.00	\$835.00

This Pro-Forma Invoice is valid for 60 days from the quote date and expires on 05/14/2017.

Please remit payment to the above address in U.S. Dollars only. Prices Subject to change after 60 days. **If paying by wire/bank transfer you must add a \$15.00 wire transfer fee PLUS any additional fees your bank may charge. AOAC is not responsible for bank fees.** Thank you for your support of AOAC.